



COMPANY PROFILE

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www.ramkiki.co.za

ABOUT US

Ramkik, discovered in autumn of 1990 is the perfect setting for everyday lunch & dinners with family & friends, special occasions, corporate gatherings, conferencing, and events. Be welcomed as you walk amongst the willow trees on a bridge that crosses the Wilge River, which naturally runs through our property. Enjoy our magnificent, manicured gardens and select one of our multiple venues that allow for any function of any size.

From quick stay over to a luxury weekend away, Ramkiki offers accommodation onsite. Experience our excellent service and exciting menu for yourself. Diversity and tranquility best describe our beautiful piece of nature in the heart of suburbia.

Ramkiki is currently in a position to offer more than 25 rooms, as well as elegant and versatile conference rooms, with the most sophisticated equipment, and capable of accommodating a total of 500 delegates in an area covering in excess of 1,000 m2. Ramkiki currently has more than 20 employees. In 2021, Ramkiki was bought by Moloko Ramatshila-Mugeri and the business has soared into new business heights.





OUR VISION

Our vision is to continue to apply and set the highest standards of service quality and in that way justify and uphold the reputation that we have among the guests, partners, competitors, and the wider community.

Tradition is a testament to our success but in the future, we also want to embrace the changes that modern time brings and become more attractive in the market and more interesting to our guests and partners.

OUR MISSION

Our mission is to put hospitality services on the highest level to satisfy the demands and expectations of guests. Our aim is to make the Ramkiki a go to destination for encounters, business success, pleasant meetings, and gala ceremonies.

STRATEGY

Guest satisfaction is the most important thing for us, and we try with our quality of services to exceed their expectations. Our goal is to make every guest feel like at home and that for this reason he/she chooses Ramkiki again for his/her accommodation facility.

We provide services at the highest level that will meet the needs and expectations of guests and will recognize their requirements through open communication, satisfaction monitoring and analysis of compliments and complaints.

OUR SERVICES

RAMKIKI's security entrance car park can accommodate 300 cars and includes patrolling guards. Our diverse venues offer the perfect setting for corporate and personal events with multiple rooms. to allow for a function of any size. Our three commercial kitchens easily accommodate the demands of weekday and weekend lunches and dinners, conferences, events, weddings and large functions. Our chapel or the option of a poolside location will allow your wedding dreams to become a reality.

SECURE CARPARK FOR 300 CARS

RAMKIKI has a carpark that can accommodate 300 cars. We have a security check entrance so you and your guests can feel at ease when visiting our venue.

VENUES FOR EVERY SIZED EVENT AND FUNCTION

RAMKIKI has multiple rooms to select from that can accommodate any size conference, event or function. Our three commercial kitchens offer a variety of menus. They can even be tailored to suit a larger function or wedding.

ACCOMMODATION

Visitors from out of town? Select any one of our 25 luxurious rooms, features include a premium twin or double size bed, en suite bathroom with bath and/or shower, branded amenities, coffee station, TV with DSTV, complimentary Wi-Fi and room service. 24 hour security and free parking is available, as well as laundry service at a minimal charge.

KIDDIES PLAY AREA

Come and relax with the kids for the day. RAMKIKI has a large interactive play area, all under cover. Relax with a beverage and meal while watching over the children play. The large entertainment area can be hired for functions such as kiddie's parties, baby showers and more.





OUR PHILOSOPHY

The constant search for a perfect combination of tradition and innovation is fundamental to Ramkiki.

Its aim is to offer its guests an exclusive stay experience, and this is down to its venues, that are characterised by their style that is both unique and elegant, where a great deal of attention is paid to detail and where there is a strong element of quality of service and close links to the local territory.

Ramkiki, which offer charming family settings, where a customised hospitality and a welcome combined with high levels of professionalism, standards of quality and cutting-edge Hospitality This demonstrates Ramkiki's powerful dynamism and undisputed versatility, which adapts the excellence of its own services to satisfy the needs of an increasingly demanding international clientele.

What is more, for Ramkiki, relationships are at the heart of everything: The relationship with their guests —with whom the management seeks to maintain direct contact— is as important as its relationship with its employees, for whom the company provides events that are designed to assist them in their personal and professional development.

OUR VALUES

Transparency:

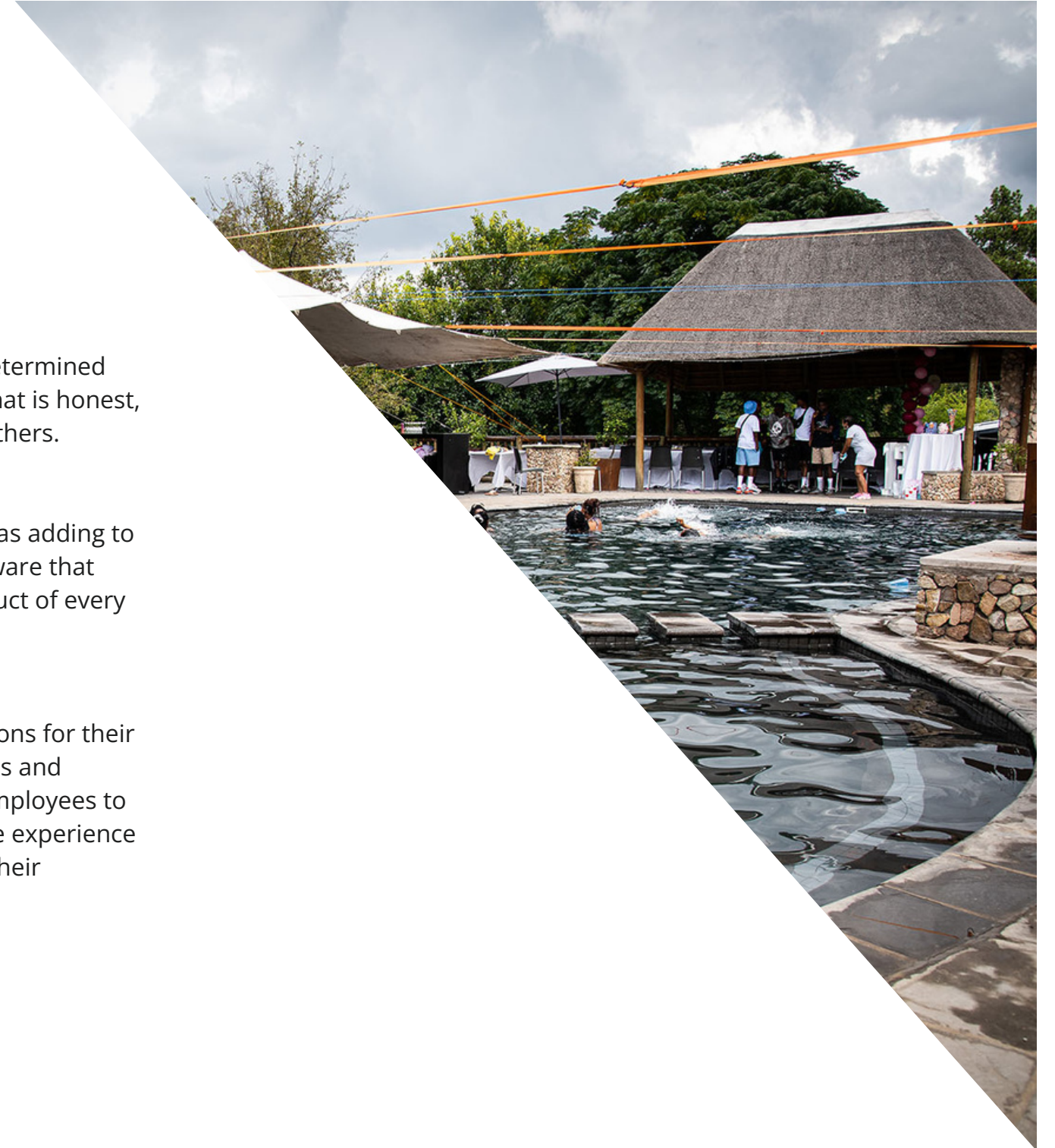
To be oneself in all situations, in the knowledge that without the contribution of managers and employees it will not be possible to attain predetermined outcomes. Everyone has the opportunity to freely express their thoughts directly, fully respecting the opinions of others and with an attitude that is honest, polite and constructive. At Ramkiki work is undertaken through initiative, commitment, and motivation. Everyone strives to be an example to others.

Culture:

Ramkiki's corporate culture is based on innovative ideas that entail everyone being involved and contributing to the corporate mission, as well as adding to the conviction that service excellence is measured not just by standards and procedures, but by initiative and commitment. Everyone is fully aware that each individual role is crucial, irrespective of whether one comes into direct contact with guests or one is working behind the scenes. The conduct of every single employee influences the image and reputation of the Ramkiki.

Customising the service:

Ramkiki is convinced that the process of customising a service begins even before guests arrive at the hotel. This is done by identifying the reasons for their visit, right from the very moment of the booking. In this way it is possible to adapt the offer to meet individual needs, offering a range of options and services that will guarantee a tailored experience. The service is based on understanding guests' requirements, and it is achieved by training employees to be able to anticipate needs before they are even expressed. This is done in order to instil a perception of care and attention that will render the experience of the stay unique as well as provide unforgettable memories. The establishment also reflects the architectural style and the characteristics of their surroundings, emphasising the local experience of the guests and strengthening the link with the setting in which they are located.





CONFERENCES

Ramkiki offers a versatile selection of conference halls ideal for hosting events of varying sizes. Our state-of-the-art facilities cater to both intimate gatherings and large-scale conferences, providing the perfect backdrop for productive meetings and memorable events. Whether you're planning a corporate seminar, workshop, or gala dinner, our dedicated team ensures every detail is meticulously arranged.

Enjoy the convenience of customizable catering options featuring delicious menus tailored to suit diverse preferences and dietary needs. At Ramkiki, we specialize in creating seamless experiences that exceed expectations, ensuring your conference is a resounding success.

WEDDINGS

At Ramkiki, we understand that your wedding day is a once-in-a-lifetime event, and we are dedicated to making your dream wedding a reality. Our picturesque venue offers a romantic and enchanting backdrop for your special day, with elegant indoor and outdoor settings to suit your preferences. From intimate ceremonies to grand receptions, our experienced team is committed to creating a magical experience for you and your guests.

Imagine exchanging vows surrounded by lush gardens or saying 'I do' in a beautifully decorated banquet hall adorned with exquisite details. Our versatile spaces can accommodate weddings of all sizes and themes. To complement our stunning venue, we offer personalized wedding packages that include expert event planning services, customizable catering menus featuring delectable cuisine, and attentive staff dedicated to ensuring every moment is perfect.

Let Ramkiki be the setting for your love story, where cherished memories are made and dreams come true. Contact us today to begin planning the wedding of a lifetime!

TEAM BUILDING

At Ramkiki, we specialize in fostering teamwork and collaboration through engaging team building experiences. Our versatile venue offers the perfect setting for organizations looking to strengthen bonds, boost morale, and enhance productivity among team members. Whether you're planning a half-day retreat or a multi-day team building event, our dedicated team works closely with you to create a customized program tailored to your goals and objectives.

From outdoor adventure challenges to indoor workshops and group activities, we offer a range of options to suit your team's preferences and needs. Our experienced facilitators ensure that each activity is meaningful, interactive, and focused on building trust, communication, and leadership skills.

In addition to our engaging team building activities, Ramkiki provides comprehensive event services including catering, audiovisual support, and accommodation if needed. Let us help you create a memorable and impactful team building experience that strengthens relationships and drives success for your organization. Contact us today to start planning your next team building event at Ramkiki





MATRIC DANCE

At Ramkiki, we specialize in creating unforgettable matric dance experiences. Our elegant venue provides the perfect backdrop for this milestone event, offering a blend of sophistication and excitement. From glamorous ballroom settings to enchanting outdoor spaces, we cater to matric dance celebrations of all sizes.

Our dedicated team will work closely with you to ensure every detail is meticulously planned, from decor and lighting to music and catering. Whether you envision a formal dinner followed by dancing or a themed extravaganza, we're here to make your matric dance dreams a reality.

Ramkiki's commitment to excellence means you can relax and enjoy this special occasion with your classmates, knowing that everything is taken care of. Contact us today to start planning a matric dance that will be cherished for years to come!

YEAR END FUNCTION

At Ramkiki, we specialize in hosting unforgettable year-end functions. Our versatile venue offers a range of options to suit your company's needs, from elegant ballrooms to scenic outdoor spaces. Whether you're planning a formal dinner, a lively cocktail party, or a themed celebration, our experienced team will work closely with you to create a tailored event that reflects your company's culture and style.

We handle every detail, from decor and entertainment to catering and audiovisual support, ensuring a seamless and enjoyable experience for you and your colleagues. Let us take care of everything so you can relax and celebrate the achievements of the year with your team.

Ramkiki is committed to delivering excellence and making your year-end function a memorable success. Contact us today to start planning your upcoming celebration at Ramkiki



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