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5 Johannes Drive, Hennops Park, Gauteng Province, South Africa

PO Box 7699, Centurion 0046

 Ulysses Tours & Safaris  @UlyssesTours  Ulysses Private Day Tours

ULYSSES TOURS & SAFARIS COMPANY PROFILE TOURS, TRANSPORT & AIRPORT SHUTTLE

WHO WAS ULYSSES?

Ulysses was the king of Itchaca, called Odysseus in Greek. He was the mastermind behind the wooden horse used at the siege of Troy. After the taking of Troy, Ulysses set out for Itchaca, which, however, he did not reach for twenty years. During this time he experienced the travel adventures described in the famous book by Homeros.

WHY ULYSSES TOURS?

Ulysses Tours and Safaris, based in Centurion (Gauteng Province), Cape Town (Western Cape) and Durban (Kwazulu-Natal), South Africa, is an incoming tour operator, specialising in tailor-made itineraries for up-market FITs, groups and pre- and post conference tours, airport shuttles and general chauffeur driven transport. The company was established in **1996** and owns a fleet of air-conditioned minibuses, luxury sedan cars, coaches and acts as booking agent for the famous "Pers Party Buses" – double-decker sightseeing and party buses.

In short, Ulysses Tours offers general transport, an airport shuttle service as well as a variety of day and overnight tours.

Apart from the private and scheduled day tours departing daily from Gauteng, Durban and Cape Town, several overnight packages are available. These include tours of the Kruger, Pilanesberg, Mapungubwe, Madikwe and Welgevonden National Parks, Kwazulu-Natal, the Garden Route, Cape Town and Sun City.

VISION

Our vision is to provide the corporate, leisure, conference and international tourist market with a total travel experience in Southern Africa, consisting of a general transport service, tours and safaris as well as the organising of all related travel arrangements.

*" I cannot rest from travel:
I will drink life to the lees,
All times I have enjoyed greatly,
have suffered greatly,
both with those that loved me,
and alone: on shore,*

SERVICE PROFILE

1. Personal meet-and-greet service
2. Private (door to door) airport transfers
3. Scheduled full and half-day tours
4. Private tours
5. Tailor-made itineraries
6. Conference transport arrangements
7. Transfers countrywide
8. Booking agent for Party Buses

AFFILIATIONS

Ulysses Tours abides by the codes of conduct of:

SATSA (Southern African Tourism Services Association) – National Member # 945
Tshwane Tourism Association (TTA)
Skal Club – Pretoria & Cape Town clubs
Amadeus
Travellt

Southern African Tourism Services Association (SATSA)'s Code of Conduct:

SATSA is aware of the importance of a high standard of service excellence within the SA tourism industry, and therefore provides a strict Code of Conduct for SATSA members to recognise and act upon. All SATSA members need to abide by the specifications and duties bestowed upon them when becoming an accredited SATSA member. The business has to meet, and continually maintain specific requirements at a certain level in order for membership to be given to an organisation. See www.satsa.com for compliance information:

| Compulsory Compliance | Status |
|------------------------------|---------------|
| Legal | ✓ |
| Insured | ✓ |
| Financial | ✓ |

GENERAL INFORMATION

Tel: 012 653 0018
Fax: 012 653 4609
Cell: 082 566 5506

E-mail Address: info@ulysses.co.za

Website: www.ulysses.co.za

Facebook: Ulysses Tours & Safaris

Twitter: @UlyssesTours

Tripadvisor: Ulysses Tours and Transfers

Postal Address: PO Box 7699
Centurion
South Africa
0046

Physical Address: 1 & 5 Johannes Drive
Hennops Park x 3
Centurion
0157

Office hours: 06:00 – 20:00 (365 days / year)
An after hours Manager on Duty is available 24
hours a day for emergency bookings on number
082 566 5506.

Company registration no: CK 199602671923
Company tax number: 9558018645
LBS reference number: 7200735712
SDL reference number: L7200735712
UIF reference number: U7200735712

Payment Options: We accept all major credit cards

Bank Details: ABSA Bank
Menlyn Square Branch
Account name: Ulysses Tours & Safaris cc
Account No. – 3490 170 056
Branch Code – 520 345

Auditors: In Africa Financial Services
PR: 5644 (SAIPA)
Parthenon Park, Suite 107
358 Rossouw Street
Murrayfield, 0184
Tel: 012 803 7740
Fax: 012 803 7738

Insurance: Mutual & Federal Risk Financing
Policy number: TOURS/594446

Insurance Brokers PSG INSURE
ALMARIE BUCHNER
Email: almarie.buchner@psg.co.za |
Tel: +27 (12) 679 0506 |
Fax: +27 (12) 679 0426 |
Cell: +27 (82) 903 6955
Block B; Corporate 66 Office Park, 269 Von
Willich Avenue, Die Hoewes; Extension 233,
Centurion, 0157

VAT Number: 4440167254 – There is no VAT on transport
Act 89 / 1991 SECT. 126

VEHICLE FLEET & DRIVERS

Ulysses Tours & Safaris owns a fleet of luxury vehicles (total 28) including:

Toyota: Quantum & Fortuner
Mazda: CX-5.
Mercedes-Benz: E-class & Vito Transporter
Volkswagen: Crafter 22-seater

All our vehicles are regularly serviced and meet the requirements of the Road Transportation Act. These include the necessary public transportation permits and insurance requirements.

Current total number of seats: 188

Our drivers are trained and possess the necessary qualifications and documents i.e. a driver's licence and public driver's permit. Our guides are also registered and have an intimate knowledge of all the regions in which we operate.

BEE STATUS

Ulysses Tours has been independently rated in terms of BBBEE CODES OF GOOD PRACTICE and can be considered to be a **LEVEL TWO** contributor (BEE Procurement Recognition Level of 125%)

Marisimo Due Diligence Investigations (Pty) Ltd Certificate number: SCRQ248

Tel: 012 807 6833; Email: helpdesk@marisimo.co.za

A certificate is available on request.

PRICE LISTS

Our latest rates, as well as all relevant information are available on our website www.ulysses.co.za;

INDUSTRY REFERENCES

Current and previous contracts in the corporate and tourism industry:

SA Reserve Bank
Saab Grintek Defence
SA Mint
SAQA
City Lodge Hotel Group
Land & Agricultural Bank
Protea Hotel Loftus Park / Fire & Ice Menlyn

Contact details are available on request

SAFETY CONCERNS IN SOUTH AFRICA

As a South African company we are aware of the concerns that suppliers (and individual travelers) might have on their safety in South Africa. We have introduced the following measures:

1. All our drivers are in possession of a valid driver's licence and Public Driver's Permit (PDP).
2. We have sent all our drivers to complete a course in advance driving (Defensive driving) and Hijack Prevention. It was offered by BMW at Zwartkop Raceway and each driver has been issued with a certificate on completion.
3. As a member of SATSA, we support and have access to the Tourism Safety Initiative www.satsa.co.za/tsi
4. Our vehicles are fitted with satellite tracking and we are able to monitor each vehicle's movement at any given time.
5. All vehicles' windows are fitted with safety film / "anti-smash&grab"
6. Our drivers are screened by MIE Background Screening, before they are appointed – their finger prints are taken and any possible previous conviction is reported, ensuring that we appoint only drivers with a clean record. Licences and Public Drivers Permits are also verified, eliminating possible fake licences and PDP's
7. Drivers only receive their job cards when they report for duty, so they don't know in advance who and where they will be picking up or which route they will be travelling.
8. All drivers are tested with an alcohol breathalyser on a daily basis.
9. COVID-19 Crisis Management Protocol: Enhanced protocols to minimise the spread of any airborne and surface-borne bacteria and viruses have been developed and accepted. A separate document is available on request.

AWARDS

Ulysses Tours & Safaris has been a finalist in the City of Tshwane's Best Tour Operator category for the six years 2005 – 2011 in which we won the award in the years 2005, 2009 and 2010! At the 2012 Awards Ceremony, Ulysses became the first operator to be incorporated in the City's Hall of Excellence.

In 2014, the owner of the company has received a special certificate from SATSA (Southern Africa Tourism Service Association) in recognition of outstanding accomplishments and contributions to the tourism industry.

In 2015, Ulysses Tours won the award for the best tour operator in Gauteng Province at the Provincial Awards and the best tour operator in South Africa at the National Awards at the third Lilizela Tourism Awards.

In 2016, Ulysses Tours won the award for the best tour operator in Gauteng Province at the Lilizela Provincial Tourism Awards for a second year running.

In 2017 & 2018, Ulysses Tours has again been a finalist in the Tour Operator Category in Gauteng Province at the Lilizela Tourism Awards.

In 2019, Ulysses Tours won the award for Best Tour Operator in Gauteng for a third time.

*and when through scudding drifts the rainy Hyades Vext the dim sea:
I am become a name."*

An extract from the poem "Ulysses" by Lord A. Tennyson