

### About Us .....

Ndlovukazi Tours and Travel is a member Division Company of Ndlovukazi Group of Companies that focuses on operating tours and travel. Ndlovukazi Tours and Travel commenced business 9 years ago and has since grown into a major professional operator in the World most famous Vilakazi Street in Soweto. Ndlovukazi Tours and Travel team guarantees you an unrivalled Soweto, Gauteng, and Southern African tours and travel experience

Our driving force is the passion to provide efficient and personalized customer care service to all those who engage with us. We always strive to exceed our customers' expectations by keeping our promises and assuring them of our trust at all times. Our service delivery is pegged on quality, value and reliability.

# About Us

Our growth pattern can be traced largely to references and word of mouth from clients who have enjoyed a satisfying and fulfilling experience with us. "We want to offer our clients an unforgettable adventure into Africa." We combine international practice with local expertise, to give our clients the most exciting, peaceful, authentic and enjoyable time in South Africa.

We guarantee personal service, with particular attention to our client needs. Through our extensive networks, we ensure maximum security and comfort to all our clients. We look forward to welcoming you to South Africa, and making your travel experience the most memorable.

### Mission

Achieving peoples' and companies' dreams as we help them travel smart, with the aim to exceed their expectations for service, quality and value.

We will strive to earn our customers loyalty by working to deliver more than promised, being honest and fair and "going the extra mile" to provide exceptional personalized service that creates a pleasing business experience.

Treat employees and customers like family and never compromising our commitment to superior customer service. We will work to engage the community in which we operate, improve diversity through our ranks, and contribute resources to the causes that matter the most.

Although it is our goal to be the best and not necessarily the biggest or the most profitable, our success at satisfying customers and motivating employees will bring growth and long-term profitability.

After all, we are not entitled to our success. We have to earn it, each and every day.



Our vision is to be the premier and preferred company and to offer service beyond customer satisfaction and demand.

We want to help our clients maximize their customer lifetime value and increase their competitive advantage by helping drive productivity and efficiency while delivering measurable results.



Our values help us drive our objectives and provide us with guidelines by which we achieve good results. Our corporate values are guideposts to mark the path and guidelines within which we behave in our dealings with each other, our clients and the communities in which we operate. Only by maintaining this shared focus do we, as individuals, become a successful team so we can achieve full potential.

#### Eatery- on- Vilakazi

# Ndovukazi

# Eatery – Guest from Italy 24<sup>th</sup> December 2023



### Shesanyama @ Ndlovukazi Eatery on Vilalazi



### We Cater for all ages



# Chakalaka .....

