



**GAUTENG TOURISM AUTHORITY**

# **TOURIST TIPS**

**Things to know when visiting Gauteng.**



[www.gauteng.net/](http://www.gauteng.net/)



## AIRPORTS

### FLYING FROM AND TO GAUTENG



- Make sure your bags and luggage have locks and name tags.
- Do not allow people to tamper with your bags. If your bag is tampered with consult airport security.
- When seeking directions, proceed to the marked information centres only.
- Avoid using random tour operators and/ or unaccredited taxis.



## WHERE YOU STAY

### AT THE HOTEL, B&B, GUEST HOUSE AND AIRBNB

- Store valuables in the safety deposit box.
- Keep your room locked.
- Never leave your luggage unattended unless it is locked away in your room.
- If someone knocks on your door, check who it is before opening the door.
- Make sure that luggage is only given to the bell staff and that a receipt is issued.
- It is advisable to keep legal/ important documents safely locked in your hotel room. Should you wish to certify a copy of your legal documents, you can have this done at a Police Station, Post Office, Bank or Magistrate Court.

“Always take your most valuable belongings with you when you leave your accommodation.”



## IN YOUR VEHICLE

### THE ROAD TRIP & TRAVELING IN GAUTENG

- Plan your route in advance.
- Lock valuable items in the boot/trunk before your departure.
- If in doubt about the safety of an area, phone a police station for advice and help.
- Keep the doors always locked and keep the windows up.
- At night, park in safe areas such as petrol/ filling stations and or a Police Station.

- Never pick up strangers or hitchhikers.
- Make sure you have the number of the car rental company at hand in case you get stranded.
- Car jamming – make sure your vehicle is securely locked before moving away from it.
- Navigators: While navigators are very useful when visiting South Africa, use them cautiously. When picking up your rental vehicle, ask the car rental agency to advise you on the safest route to your destination. Here, local knowledge is power, enquire from the reception desk at your hotel to find out as much as you can about the best amenities around and the best times to visit them.
- Road safety: Most of all, ensure to stay on main roads or highways as much as possible. Try not to deviate into poorly lit, informally developed areas.
- When driving in mountainous areas, be sure to look out for flying stones or rocks or objects left on the road intending to stop motorists for criminal purposes.
- Only stop in an area where you feel safe such as a busy shopping centre, or petrol station and/or police station and not on the side of the road if possible.



## ON THE STREET

### BEING SAFE ON THE STREETS

- Avoid an ostentatious display of expensive jewellery, cameras, mobile phones and other valuables.
- Always keep your handbag with you, never unattended.

- Carry your wallet in an inside pocket – never in the rear pocket of your trousers.
- Credit card transactions must be processed in your presence.
- Do not carry large sums of cash on you.
- At night, stay away from dark, isolated areas and do not explore on your own.



## **GAUTENG TOURISM AUTHORITY**

### **TOURISM SAFETY SUPPORT**

**For travel safety support dial 083 318 2475**

*Put peace of mind in your pocket.*

For travel safety support dial 083 318 2475 or alternatively, get access to quick emergency response wherever you are by downloading the SECURA Traveller App and scanning the QR code at the end of this page or go to [www.securatraveller.co.za](http://www.securatraveller.co.za).

### **Important contact details**

**A:** 124 Main Street, Marshalltown, 2001

**T:** Head Office - (011) 085 2101

**E:** [info@gauteng.net](mailto:info@gauteng.net)

**W:** [www.gauteng.net](http://www.gauteng.net)

**“These are  
important contact  
numbers every  
tourist in Gauteng  
should have.”**



## POLICE

Flying Squad .....10111  
 SAPS Head Office.....012 398 1000



## MEDICAL SERVICES

Ambulances / ER24 .....10177



## TRAFFIC UNIT

Metro Police (Sedibeng)..... 016 450 2262  
 Metro Police (Johannesburg).....011 375 5911  
 Metro Police (Tshwane).....012 358 7095  
 Metro Police (Ekurhuleni).....011 999 8660  
 Metro Police (Mogale City).....011 951 2222



## AIRLINES

ACSA .....086 727 7888



## BUSES

Greyhound.....011 611 8000  
 Intercaple.....021 380 4400  
 Translux.....0861 589 282  
 Eldo Coaches.....012 323 5475  
 APM (African People Mover).....087 820 8111



## TOURS

Red Bus (City Sightseeing) .....010 009 0095



## TRAIN

Gautrain.....0800 428 87246  
 Shosholozza Myle.....0860 008 888  
 Rovos Rail.....012 315 8242

Blue Train.....012 334 8459  
Metro Rail .....011 773 1600/ 021 449 6478



## HOSPITALS

Netcare Parklane.....011 480 4000  
Netcare Milpark.....011 480 5690  
Netcare Rosebank Clinic.....011 328 0500/011 328 0642  
Life Brenthurst Clinic.....011 647 9000  
Medi Clinic Sandton .....011 709 2000  
Charlotte Maxeke Joburg Hospital.....011 488 4911  
Helen Joseph Hospital.....011 489 1011  
Leratong Hospital.....011 411 3500  
Chris Hani Baragwanath Hospital.....011 933 8000  
Dr George Mukhari Hospital.....012 529 3111/012 529 3000



## BANKS

Absa .....0860 008 600/011 501 5050  
First National Bank.....087 575 9404  
Standard Bank.....0860 123 000  
Nedbank.....0860 555 111  
Capitec.....0860 102 043



## TOURIST INFORMATION

Gauteng Tourism Authority (Head Office) .....011 085 2101  
124 Main Street Marshalltown, Johannesburg

Johannesburg Tourism.....011 883 3525  
Melrose Arch Tourism.....011 684 0099



## BOOKINGS

Computicket .....08661 915 8000  
Howler.....088 123 4695  
Ticket Pro.....086 100 8277  
Web Ticket.....086 199 9701

## MUNICIPALITIES



### GOVERNMENT DEPARTMENTS

Home Affairs.....	0800 601190 / 012 406 7070
Dept. of International Relations.....	012 351 1000
Department of Tourism.....	012 444 6000 / 012 444 6352



### EMBASSIES

Angola.....	(012) 342 0049/4404
Australia.....	(012) 423 6187/6000
Botswana.....	(012) 430 9640
Brazil.....	(012) 366 5299
Canada.....	(012) 422 3000/2
China.....	(012) 431 6505/6500
Colombia.....	(012) 362 3106/7
France.....	(012) 425 1600
Germany.....	(012) 427 8927
Greece.....	(012) 342 7136
India.....	(012) 342 3350
Italy.....	(012) 423 0003
Japan.....	(012) 452 1500/1601
Kenya.....	(012)362 2249
Lesotho.....	(012)460 7648
Madagascar.....	0786305311
Malawi.....	(012) 430 9900
Mozambique.....	(012)401 0316/0300
Nigeria.....	(012) 342 0805
Spain.....	(012) 434 4891
Switzerland.....	(012) 344 1910
Tanzania.....	(012) 342 4393/4371
Uganda.....	(012) 342 6031/2/3
UK.....	(012) 421 7500
USA.....	(012) 431 4000
Zambia.....	(012) 326 1854





## Contact Us

**Tel:** 011 085 2101

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**Web:** [www.gauteng.net](http://www.gauteng.net)

