

**GAUTENG TOURISM AUTHORITY** 

# TOURIST TIPS

Things to know when visiting Gauteng.







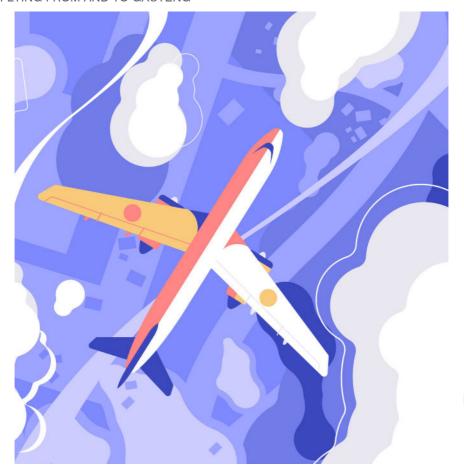








#### FLYING FROM AND TO GAUTENG



- Make sure your bags and luggage have locks and name tags.
- Do not allow people to tamper with your bags. If your bag is tampered with consult airport security.
- When seeking directions, proceed to the marked information centres only.
- Avoid using random tour operators and/ or unaccredited taxis.



#### AT THE HOTEL, B&B, GUEST HOUSE AND AIRBNB

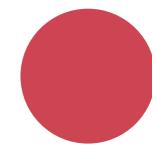
- Store valuables in the safety deposit box.
- Keep your room locked.
- Never leave your luggage unattended unless it is locked away in your room.
- If someone knocks on your door, check who it is before opening the door.
- Make sure that luggage is only given to the bell staff and that a receipt is issued.
- It is advisable to keep legal/important documents safely locked in your hotel room. Should you wish to certify a copy of your legal documents, you can have this done at a Police Station, Post Office, Bank or Magistrate Court.





#### THE ROAD TRIP & TRAVELING IN GAUTENG

- Plan your route in advance.
- Lock valuable items in the boot/trunk before your departure.
- If in doubt about the safety of an area, phone a police station for advice and help.
- Keep the doors always locked and keep the windows up.
- At night, park in safe areas such as petrol/filling stations and or a Police Station.





- Never pick up strangers or hitchhikers.
- Make sure you have the number of the car rental company at hand in case you get stranded.
- Car jamming make sure your vehicle is securely locked before moving away from it.
- Navigators: While navigators are very useful when visiting South Africa, use
  them cautiously. When picking up your rental vehicle, ask the car rental agency
  to advise you on the safest route to your destination. Here, local knowledge is
  power, enquire from the reception desk at your hotel to find out as much as you
  can about the best amenities around and the best times to visit them.
- Road safety: Most of all, ensure to stay on main roads or highways as much as possible. Try not to deviate into poorly lit, informally developed areas.
- When driving in mountainous areas, be sure to look out for flying stones or rocks or objects left on the road intending to stop motorists for criminal purposes.
- Only stop in an area where you feel safe such as a busy shopping centre, or petrol station and/or police station and not on the side of the road if possible.





#### **BEING SAFE ON THE STREETS**

- Avoid an ostentatious display of expensive jewellery, cameras, mobile phones and other valuables.
- Always keep your handbag with you, never unattended.

- Carry your wallet in an inside pocket never in the rear pocket of your trousers.
- Credit card transactions must be processed in your presence.
- Do not carry large sums of cash on you.
- At night, stay away from dark, isolated areas and do not explore on your own.



### **GAUTENG TOURISM AUTHORITY**

#### **TOURISM SAFETY SUPPORT**

#### For travel safety support dial 083 318 2475

#### Put peace of mind in your pocket.

For travel safety support dial 083 318 2475 or alternatively, get access to quick emergency response wherever you are by downloading the SECURA Traveller App and scanning the QR code at the end of this page or go to www.securatraveller.co.za.

#### Important contact details

A: 124 Main Street, Marshalltown, 2001

T: Head Office - (011) 085 2101

OR Tambo International Airport Kiosk - (011) 390 3602

E: info@gauteng.net
W: www.gauteng.net





Blue Train	
HOSPITALS	
Netcare Parklane	
Netcare Milpark	
Netcare Rosebank Clinic	· · · · · · · · · · · · · · · · · · ·
Life Brenthurst Clinic.	
Medi Clinic Sandton	
Charlotte Maxeke Joburg Hospital	
Helen Joseph Hospital	011 489 1011
Leratong Hospital	
Chris Hani Baragwanath Hospital	
Dr George Mukhari Hospital	012 529 311/012 529 3000
BANKS	
Absa	0860 008 600/011 501 5050
First National Bank	· · · · · · · · · · · · · · · · · · ·
Standard Bank.	
Nedbank	
Capitec	
Саркоо	
TOURIST INFORMATION	
Gauteng Tourism Authority (Head Office)	011 085 2101
Johannesburg Tourism	011 882 3525
Melrose Arch Tourism	
Mellose Alcii Tourisiii	011 004 0099
BOOKINGS	
Computicket	08661 915 8000
Howler	
Ticket Pro.	
Web Ticket	

#### **MUNICIPALITIES**



# **GOVERNMENT DEPARTMENTS**

Home Affairs	.0800	601	190 /	012	406	7070
Dept. of International Relations				012	351	1000
Department of Tourism	012 4	44 6	000 /	012	444	6352



Angola	(012) 342 0049/4404
Australia	(012) 423 6187/6000
Botswana	(012) 430 9640
Brazil	
Canada	
China	(012) 431 6505/6500
Colombia	
France	
Germany	(012) 427 8927
Greece	(012) 342 7136
India	(012) 342 3350
Italy	(012) 423 0003
Japan	(012) 452 1500/1601
Kenya	(012)362 2249
Lesotho	(012)460 7648
Madagascar	0786305311
Malawi	(012) 430 9900
Mozambique	(012)401 0316/0300
Nigeria	(012) 342 0805
Spain	(012) 434 4891
Switzerland	(012) 344 1910
Tanzania	(012) 342 4393/4371
Uganda	(012) 342 6031/2/3
UK	(012) 421 7500
USA	(012) 431 4000
Zambia	(012) 326 1854



# **Contact Us**

Tel: 011 085 2101

**E-mail:** info@gauteng.net **Web:** www.gauteng.net

