



Reg: 2020/021362/07

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TravelBug is a Destination Management Company that specializes in the organization and logistics of destination events by finding the perfect venues and suppliers to suit potential traveler vision and travel/ transportation needs.

YOUR TRUSTED HOSPITALITY PARTNER

Our Background

TravelBug was started in 2017 by Kabelo Maleka who holds a diploma in Tourism and Tour Operations. With over 10 years of experience satiating all travel needs both national and international. You can trust us to get you the best deals in the market for when the travel itch hits. When the travel bugs you, we've got you!

We are a well-established team lead by a powerhouse who has experience grading hotels in Mauritius, Zanzibar and as far as the world yonder, Australia. With us, you can rest assured your travel needs are in safe hands.

TravelBug is a fully registered entity under registration number 2020/021362/07. The company is both SARS and BEE compliant. We are a 100 percent black owned hospitality company

COMPLIANCE



TRAVELBUG trading under Akalem Holdings(Pty) Ltd

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LEVEL 1 BBBEE company

SARS COMPLIANT

Proudly South African company



Mission

Providing accessible, luxury travel with no hassles to more people than ever before.



Objectives

- We are passionate about customer service
- To provide customer delight and excitement
- We always keep it simple but sophisticated
- We strive for continuous improvement
- We perform our duties with energy and integrity
- We believe teamwork empowers our individual strengths



Vision

Creating , affordable, luxury travel for the middle class

WHY CHOOSE TRAVELBUG?



- Personal and professional relationship with our customers
- Young, qualified and experienced personnel
- Clear upfront costs with all quotations
- No compromise on quality in any aspects of your activities
- We are up to date with industry trends



OUR SERVICES

Travel Services

Our main division is the travel division. At any given moment, there are literally hundreds of thousands of people travelling the world. The last thing any traveler wants is to be treated like they are just one in a crowd.

We Do Not Operate A Call Centre

We are all about tailoring products to individual needs – finding highly intuitive solutions without ever compromising on service.

Our travel agency services include the following:

- Leisure travel bookings
- Corporate travel bookings
- Flight ticket issuing
- Leisure packages – Adventure camps, leisure packages, couples retreats
- Bus tickets issuing
- Hotel bookings



All our agents are certified South African Specialist by ASATA, certificates available on request. The company is also registered with South African tourism and has also partnered with Shot Left for some of our travel packages.

Meetings, Incentives, Conferences, Events {MICE}

We have a huge amount of experience with MICE. We are all about creating incredible experiences: conferences, events, incentives travel, special interest groups, tours and much more.

We can attend to:

- Conference registration, transfers, sponsorship exhibition, flight booking, accommodation, production management, on-site assistance, car hire and more.



Our Partners

Suppliers

Relationships Are Not Disposable



Relationships are very important in the hospitality industry. Below are just some of the companies and organizations that we have managed to build relationships with. Full list of strategic partners available on request.



Previous Clients

In the 2 years of operation TravelBug has worked and done different jobs for both individuals and corporate companies. Some of the companies we have worked with include:

- Ria Ledwaba Foundation
- Music Mind Productions
- Leading Ladies of Mzansi
- Edenvale Hospital
- 8th realm
- &many more



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“We do not operate a call centre. Our company is owner managed thereby making sure that our customers get what they want and in time. We are ready to partner with you.”

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