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## **Business Administrative and contact information**

Business name: Hamba Sabatical Tours (PTY) Ltd  
Business Contact person: Sabata Collin Sibiya  
Contact number: 072 360 3687  
Email address: [sabata@vaaltourismassociation.co.za](mailto:sabata@vaaltourismassociation.co.za)

## **Business Overview**

Hamba Sabatical Tours International was registered in 2014 by Sabata Sibiya and he is the managing director at the company. He operates a tour operation business in the Vaal and through out the country serving the tourism sector. The company specialises in tours and chatter services, supply of office tools and equipments, educational tours, small and large groups, heritage tours, township and individual tours all across South Africa.

## **Our Business approach**

### **Vision**

*Our vision is to be a business of choice when it comes Tourism & Hospitality business and Supply Management Solutions.*



### **Mission statement**

*Providing first class customer service on time, all the time.*





## Values

We pride ourselves with the values that guide us and keep us in the path for greatness. Our values are:

- Providing Maximum Quality service to our clients at all times.
- Supply only the best quality products for all our clients.
- Increasing excellence for all our clients.
- Designing tours that improve experience for our clients.
- Dedication to business conduct that provides solutions for all our clients
- Always provide clear milestones and deliverables
- Recognise that our client's needs are paramount
- Deliver excellence in all our dealings with our clients
- Strive for perfection in every project that we implement

Customer  
Friendly  
Support  
Innovative  
Positive  
Precise  
Timely

## Business goals, objective

Our goal is to become the prime player in the Tourism and Hospitality industry. We commit to bringing outmost diligence, innovation and maximum excellence in every project that we are engaged in.

We intend to build our brand into a brand of choice by providing a service that not only benefit our brand, but also provide maximum efficiency for all our clients, by indicating clear milestones and deliverables at the inception stage of every project we engage in.

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## **Our Services**

We provide a wide range of services that are carefully selected and delivered with excellence. We provide the following services:

### **1. Shuttle Services**

We provide the following shuttle solutions:

- ✓ Tour Operation service.
- ✓ Executive Airport transfer service.
- ✓ On special request, we provide VIP travel service with a vehicle of your choice and security if required.
- ✓ Provide transport support for special events and projects.

## **Business competitiveness**

### **Service pledge**

We take it pride in been hands on in all the projects that we are engaged in, and pledge to deliver services and products procured 100% in line with the service level agreement with our clients all the time.

## **Management and ownership**

Hamba Sabatical Tours is 100% BEE owned and managed by Sabata Collin Sibiya and the management team. They are firmly committed to the on going training, mentoring and development of their staff and car

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drivers to ensure operational effectiveness and the on going improvement of their work environment to ensure committed staff members.

### **Conclusion**

We as the management team at Hamba Sabatical Tours PTY (Ltd), consists of 'hands on' deadline driven people who will ensure that the value is added to all our clients.

We earnestly believe that our consulting services can benefit your company/organization as indicated above. We have extensive experience and expertise in both the public and private sectors which can benefit your organization. Should there be a need to address any problem identified we shall always be on board to provide expert service and solutions that will benefit your business.

**Thank you for taking your time to have a look at this Business Profile. If there's any information that you need, please feel free to contact us.**

### REFERENCES

1. Thabang Mahlatsi  
061 828 5387
  2. Patrick Kheswa  
078 764 9920
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